(19) INDIA

(22) Date of filing of Application :09/08/2023

(43) Publication Date: 01/09/2023

(54) Title of the invention : A SYSTEM AND A METHOD FOR DETECTING NEGATIVE COMMENTS USING AI ON VARIOUS ONLINE PLATFORMS

:H04L0051000000, G06N0020000000. (51) International G06F0040300000, G06Q00101000000, classification G06F0016248000 (86) International :NA Application No :NA Filing Date (87) International : NA Publication No (61) Patent of Addition:NA to Application Number :NA Filing Date (62) Divisional to :NA

:NA

(71)Name of Applicant:

1)Chitkara University

2)Bluest Mettle Solutions Private Limited

Name of Applicant: NA Address of Applicant: NA (72)Name of Inventor: 1)MISHRA, Rahul

Address of Applicant :ODC-4, Panchshil Tech Park, inside Courtyard by Marriott premises, Hinjewadi Phase - 1, Pune - 411057, Maharashtra, India. Pune -------

2)SINGH, Dhirai

3)MANTRI, Archana

(57) Abstract:

Application Number

Filing Date

A system (100) and a method (200) for detecting negative comments using AI on various online platforms is provided. The system (100) includes cutting-edge natural language processing and machine learning techniques to analyze the comments and identify those that are unsuitable or abusive in nature. The system (100) offers an efficient and accurate solution to detect and address harmful content in real-time by employing artificial intelligence, machine learning, and advanced natural language processing techniques. The system (100) provides timely identification and categorization of negative comments, including cyberbullying, hate speech, and trolling. The customizable user interface of the system (100) allows users to filter comments based on sentiment, source, and category, promoting a more positive and respectful online environment. The system (100) sends alert notifications to moderators or relevant authorities for prompt action, ensuring early intervention and prevention of further harm.

No. of Pages: 22 No. of Claims: 10