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(57) Abstract :

An application-based system 100 for managing and monitoring a garage 102 includes a server 108 with one or more processors, and a data base 110 where the processors are configured to process a service request for garage 102 services received from a plurality of customers 104, schedule them, assign a booking code for taking up servicing, and record for maintaining data of serviced vehicle for follow-up calls. The service request from customers 104 are received from one or more devices 106 including a smartphone communicatevely coupled with the garage in a network 120. The system 100 is also configured to receive emergency service request from the customers 104. The admin manage and monitor service details and verifying the booking with the customer 104 prior to actual scheduling.

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