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(57) Abstract :

A system (100) for monitoring and managing application-based paperless appointments/booking for salons (102) comprises an interface to receive and routing of a customer service request from a plurality of devices and in communication with a plurality of modules, and a server configured with one or more processors operatively coupled with a network (150). The plurality of modules comprises a customer module (104), an owner/admin module (110), a financial module (126), an employee module (106), and an inventory module (128). The system (100) advances by verifying the booking with the customer (104) prior to scheduling the appointment for a service request and is given only to a registered customer (104).

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